

# Accessibility Statement

## 1. Subject of this Accessibility Statement

Kiwi, URL [kiwi.fi](https://kiwi.fi)

Kiwi is a collaboration platform for the National Library of Finland, and its partners. Contents are created by staff in the National Library as well as in the partner organisations.

## 2. Version

15.09.2020

## 3. Method of Assessment

We have prepared this Accessibility Statement in-house. We have made use of a 2018 report by Atlassian.

<https://confluence.atlassian.com/display/ACCESSIBILITY/Confluence+Server+and+Data+Center+VPAT+for+Section+508+compliance>

## 4. Fulfilment of Requirements

Kiwi meets the requirements in part.

## 5. Non-Accessible Content

### 5.1. Problems of Discernibility

#### 5.1.1. Missing Alternative Texts

Pages have informative and functional icons that lack alt attribute. Images that belong to the specific content do have alternative texts.

Requirement unfulfilled: 1.1.1 Non-text Content.

#### 5.1.2. Inadequate Contrast

Certain links have inadequate contrast with the background. We aim to correct this issue soon.

Requirement unfulfilled: 1.4.3 Contrast (Minimum)

#### 5.1.3. Defective List Markup

The HTML code of some lists is non-standard. The headings of some lists are incorrectly tagged in the HTML code.

Requirement unfulfilled: 1.3.1 Information and Relationships

#### 5.1.4. Form elements lack labels

Some Form elements lack labels. Some of the form controls are not correctly associated with its visible label. Some group of form controls are not associated with their respective group labels in the header & search results pages.

Requirement unfulfilled: 1.3.1 Information and Relationships

#### 5.1.5. Screen Reader Does not Stay in Modal

Screen readers can read parent page content outside the modal using arrow keys.

Requirement unfulfilled:

1.3.2 Meaningful Sequence

#### 5.1.6. Text Resizing is Limited

On some pages, texts is lost at 200% zoom.

Requirement unfulfilled: 1.4.4 Resize text

### 5.1.7 Shortcomings in the Accessibility of Document in Office File Formats

Attachments in office file formats have been added in Kiwi after 23.9.2018 without always checking their accessibility.

## 5.2. Problems of Understandability

### 5.2.1. Page Language Indication Missing

Language of a page cannot be programmatically determined.

Requirement unfulfilled: 3.1.1 Language of Page

### 5.2.2. Page Parts Language Indication Missing

Language of a page parts cannot be programmatically determined.

Requirement unfulfilled: 3.1.2 Language of Parts

## 6. Disproportionate burden

Kiwi was launched in 2011. In June, 2020, it contained over 30,000 pages and thousands of attachments. Not all content creators are National Library staff. It is beyond the National Library to check and correct all pages and attachments. The National Library shall promptly address shortcomings as they are noticed.

Some problems are caused by the software that Kiwi is running on, called Atlassian. It is a product of Atlassian Corporation Plc, of Australia. The National Library cannot address these problems on her own initiative. According to information obtained in June, 2020, Atlassian Corporation was in the process of making sure that its products will fulfil the AA requirements of the WCAG 2.0.

## 7. Out of Scope

[Kiwi.fi](#) has contents in office file formats that were published before September 23<sup>rd</sup>, 2018.

## 8. Reporting Shortcomings

The National Library will take every reasonable measure to correct any shortcomings reported. Please let us know about your discoveries. We shall provide You with non-accessible contents in accessible format.

Please report through email, [kk-it-tukipalvelut@helsinki.fi](mailto:kk-it-tukipalvelut@helsinki.fi).

You may also call the information line of the National Library and ask us to be in contact with you, tel +358 (0)2941 23196.

## 9. Supervisory Authority

If You notice an accessibility issue on Kiwi, please first report it to the National Library. Please note that it may take up to 14 days before the Library is able to respond. If you are dissatisfied with the reply or if you get no reply, you may lodge a notice of it with the Regional State Administrative Agency for Southern Finland.

## 10. Contact Information of the Supervisory Authority

Regional State Administrative Agency for Southern Finland

Unit of Accessibility Oversight

[www.saavutettavuusvaatimukset.fi](http://www.saavutettavuusvaatimukset.fi) (in Finnish and Swedish)

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