Viewing of patron information

On Koha-Suomi version there is possible to log any viewing action of patron information. This feature is made because of GDPR. On community version only modifications to patron information is logged.

Koha community wiki page about improve data protection and patron privacy

There are several ways for restricting viewing patron information.

Staff permission settings: Patron information

- · You can restrict from viewing and modifying whole patron information
- You can set if a staff member is allowed to see information from other libraries

Add, modify and view patron information (borrowers)	⊟ Hide details			
Add, modify and view patron information (edit_borrowers)				
□ View patron infos from any libraries. If not set the logged in user could only access patron infos from its own library or group of libraries. (view_borrower_infos_from_any_libraries)				

Reducing Patron information from Check out window

Use system preference HidePersonalPatronDetailOnCirculation to hide patron contact information on the circulation page.

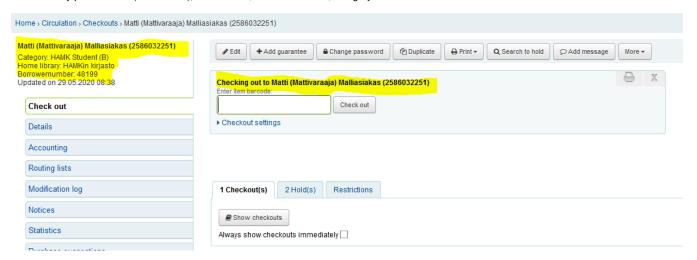
▼ Checkin Policy Preference HidePersonalPatronDetailOnCirculation Hide ∨ patrons phone number, email address, street address and city on the circulation page.

When reducing patron information on checkout, you also should set system preference PatronAutoComplete/Don't try. The quick list of patrons do include patron contact details and there is no way to filter them out.

Circulation preferences

Check out view when Patron information is reduced

Only patron name (other name), cardnumber, borrowernumber, category and branch is shown on check out view.



ACTION	VIEW	ACCESS TO PERSONAL INFORMATION	NEED TO LOG ACCESS	NOTE
Search patrons	cgi-bin/koha/members/memb ers-home.pl	 Cardnumber Patron name Other name (reservation id) Address Email address Date of birth 	?	If logged, increases log size
Patron lists	cgi-bin/koha/patron_lists/list.	CardnumberNameAddress	?	
Patron view	cgi-bin/koha/members/morem ember.pl	Almost all patron informationCheckoutsHolds	YES?	
Patron edit	cgi-bin/koha/members/memb erentry.pl	All patron information	YES? (even starting edit without saving)	
Circulation (when HidePersonalPatronDetailOnCirculation is set on Hide)	cgi-bin/koha/circ/circulation.pl	 Patron name Other name (reservation id) Cardnumber Checkouts Holds 	NO?	
Patron: Accounting (when HidePersonalPatronDetailOnCirculation is set on Hide)	cgi-bin/koha/members/pay.pl	Patron nameOther name (reservation id)Cardnumber	NO?	
Patron: Routing lists (when HidePersonalPatronDetailOnCirculation is set on Hide)	cgi-bin/koha/members/routing -lists.pl	Patron nameOther name (reservation id)Cardnumber	NO?	
Patron: Notices (when HidePersonalPatronDetailOnCirculation is set on Hide)	cgi-bin/koha/members/notice s.pl	Patron name Other name (reservation id) Cardnumber	NO?	
Patron: Statistics (when HidePersonalPatronDetailOnCirculation is set on Hide)	cgi-bin/koha/members/statisti cs.pl	Patron nameOther name (reservation id)Cardnumber	NO?	
Patron: Purchase suggestions (when HidePersonalPatronDetailOnCirculation is set on Hide)	cgi-bin/koha/members/purcha se-suggestions.pl	Patron nameOther name (reservation id)Cardnumber	NO?	
Circulation: Renew	cgi-bin/koha/circ/renew.pl	Patron name Cardnumber	NO?	
Circulation: Holds queue	cgi-bin/koha/circ/view_holdsq ueue.pl	Patron nameOther name (reservation id)Cardnumber	NO?	
Circulation: Holds to pull	cgi-bin/koha/circ/pendingrese rves.pl	Patron name	NO?	

Circulation: Holds awaiting pickup	cgi-bin/koha/circ/waitingreser ves.pl	Patron name Other name (reservation id) Cardnumber Phone number Email address	NO?
Circulation: Overdues	cgi-bin/koha/circ/overdue.pl	Patron name Other name (reservation id) Cardnumber Phone number	NO?
Circulation: Overdues with fines	cgi-bin/koha/circ/branchoverd ues.pl	Patron name Cardnumber Phone number Email address	NO?
Reports: Run a report		Depending on report various patron information.	Log running of report?