

KOHA LIBRARY SYSTEM SERVICES: EMERGENCY CONTACT INFORMATION

1 Koha contact information

Service email: koha-posti@helsinki.fi

Announcements on planned breaks and unplanned disruptions:
<https://foorumi.kiwi.fi/c/koha/>

2 Information Systems Unit

Unit Head: Information Systems Manager Esa-Pekka Keskitalo
email esa-pekka.keskitalo@helsinki.fi, Tel. +358 50 373 6205

Deputy: Information Systems Specialist Ari Ahlqvist,
email ari.ahlqvist@helsinki.fi, Tel. +358 50 323 4451

Koha Head Developer: Information Systems Specialist Andrii Vashchuk,
email andrii.vashchuk@helsinki.fi, Tel. +358 50 440 9764, +358 40 251 7805

Koha Developer: Information Systems Specialist Petro Vashchuk,
email petro.vashchuk@helsinki.fi, Tel. +358 50 594 5771

Superlibrarian Services: Inf. Systems Specialist Johan (Jussi) Brunberg,
email johan.brunberg@helsinki.fi, Tel. +358 50 595 5023

3 Library Network Services Division

Director of Library Network Services: Kristiina Hormia,
kristiina.hormia@helsinki.fi, Tel. +358 50 552 3056

Deputy: Information Systems Manager Nina Hyvönen,
nina.hyvonen@helsinki.fi, +358 50 415 4844

4 National Library

Director of the National Library: Cecilia ad Forselles,
cecilia.afforselles@helsinki.fi, Tel. +358 50 448 7459

Deputy: Director Liisa Savolainen,
liisa.savolainen@helsinki.fi, Tel. +358 50 341 7384

Head of Communications: Katri Nissilä,
katri.nissila@helsinki.fi, Tel. internal +358 2941 24082

5 CSC

Koha support email: koha-tuki@csc.fi

Customer Solutions Manager Arto Aniluoto,
arto@aniluoto@helsinki.fi, Tel. +358 50 515 0196

CSC Customer Service (office hours): +358 9 457 2821

Library Services Team: Kimmo Ervasti, kimmo.ervasti@csc.fi; Elina Miinalainen, elina.miinalainen@csc.fi